**Freedom of Information - Humberside Fire and Rescue Service (HFRS)**

**2024-25/002 – Finance/ERP Solutions**

**The request is:**

1. What ERP (Enterprise Resource Management) or Finance system is currently used at Humberside Fire and Rescue?

2. When does your contract expire?  
  
3. Do you have any planned upgrades of the software? If so, when?

4. Are you planning to go to market for a replacement ERP/ Finance system?

If so, when?  
  
5. Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible

6. What is the annual contract value of the software?

**The response is:**

1. Aptos Finance
2. 31 March 2025
3. No future upgrades
4. Not at present
5. This information can be found on our website[here](https://humbersidefire.gov.uk/about-us/senior-management-structure)
6. £35,233 for 2024/25

If you are unhappy with the handling of your request, you have the right to ask for an internal review. A request for an internal review should be made within 40 working days of the date of this email. If you are not happy with the outcome of the internal review, you have the right to apply direct to the Information Commissioner. The address is: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

<https://ico.org.uk/>