**Freedom of Information - Humberside Fire and Rescue Service (HFRS)**

**2024-25/004 – Systems and Software Applications**

**The request is:**

Regarding the maintenance systems and associated software used within the service.

I would like to request the following information:

* The name(s) of the software used for maintenance management systems (Typically known as CMMS, EAM, Asset Management, Facilities Management) within the service.
* The number of users licensed to use the maintenance management system software.
* The annual cost associated with the maintenance management system software.
* The individual or department responsible for managing and overseeing the maintenance management system software.
* The expiration date of the current contract(s) for the maintenance management system software.

Additionally, I would also like to request information regarding the following:

* The software used to manage the allocation of equipment within the service.
* The software used for maintaining buildings, vehicles, PPE etc.
* The software used for registering accidents or damages within all equipment or assets owned or leased within the service.
* How failures of equipment, machinery, vehicles, and supplies are logged within the service.
* Name of software used to ensure equipment, machinery and any other items are fit for use for example periodic testing and calibration, for example fire extinguishers, PPE & vehicles.

**The response is:**

* The name(s) of the software used for maintenance management systems (Typically known as CMMS, EAM, Asset Management, Facilities Management) within the service - Tranman
* The number of users licensed to use the maintenance management system software. - We have one agreement which covers licensing across the service, maintenance and support.
* The annual cost associated with the maintenance management system software – This information is available on our website [(here)](https://humbersidefire.gov.uk/about-us/data-transparency)
* The individual or department responsible for managing and overseeing the maintenance management system software - Digital Services Team
* The expiration date of the current contract(s) for the maintenance management system software – This information is available on our website [(here)](https://humbersidefire.gov.uk/about-us/data-transparency)

* The software used to manage the allocation of equipment within the service - Tranman and In-house system
* The software used for maintaining buildings, vehicles, PPE etc - Tranman
* The software used for registering accidents or damages within all equipment or assets owned or leased within the service - Tranman
* How failures of equipment, machinery, vehicles, and supplies are logged within the service - Via Tranman
* Name of software used to ensure equipment, machinery and any other items are fit for use for example periodic testing and calibration, for example fire extinguishers, PPE & vehicles - In-house system which is managed internally

If you are unhappy with the handling of your request, you have the right to ask for an internal review. A request for an internal review should be made within 40 working days of the date of this email. If you are not happy with the outcome of the internal review, you have the right to apply direct to the Information Commissioner. The address is: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

<https://ico.org.uk/>