**Freedom of Information - Humberside Fire and Rescue Service**

**2024/25 049 – Networks, Cyber Security, Command and Control**

**The request is:**

I would like to make a Freedom of Information request for the answers to the below questions.

**Networks**

1. What network vendor(s) / service provider does your emergency service currently use for their LAN, WAN, wireless and core network (e.g., BT, Virgin, Cisco)?
2. Is the network managed / run internally, or is the network managed and/or supplied by a third party? Please specify which elements of the network are outsourced and to which companies.
3. Please may you provide an indication of the size of the network (e.g., number of switches, routers, access points etc.)?
4. How much money was spent on the last major network refresh (referring to replacement of the LAN / WAN / core network)?
5. When was the last major network refresh (month & year)?
6. When is the next major network refresh likely to take place (month & year)?
7. What frameworks are likely to be used when releasing a tender for a network refresh?

**Cyber Security**

1. Which cyber security providers / vendors are used, and for what technologies (e.g., firewalls, SOC etc.)?
2. When is your service due for a renewal of these technologies (month & year)?
3. Is all cyber security managed in-house, or is it / parts of it outsourced to a third party? Please specify which elements are outsourced and to which companies.

**Command and Control**

1. Which technology suppliers / vendors are used in your command and control rooms?
2. Is your command and control room managed in-house, or is it / parts of it outsourced to a third party? Please specify which elements are outsourced and to which companies.
3. How much was spent on the last major command and control technology refresh (referring to the replacement of the CAD / ICCS)?
4. When was the last command and control technology refresh (month & year)?
5. When is the next command and control technology refresh likely to take place (month & year)?

**The response is:**

**Networks**

1. This information can be found on our contracts register on row 138 [here.](https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fhumbersidefire.gov.uk%2Fuploads%2Ffiles%2FContract-Records-Jul-2024.xls&wdOrigin=BROWSELINK)  We are therefore exempting this information under Sect. 21 of the Freedom of Information Act (Information Accessible to the Applicant by Other Means).
2. Fully managed by a third party
3. 81
4. This information can be found on our contracts register on row 138 [here.](https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fhumbersidefire.gov.uk%2Fuploads%2Ffiles%2FContract-Records-Jul-2024.xls&wdOrigin=BROWSELINK) We are therefore exempting this information under Sect. 21 of the Freedom of Information Act (Information Accessible to the Applicant by Other Means).
5. This information can be found on our contracts register on row 138 [here.](https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fhumbersidefire.gov.uk%2Fuploads%2Ffiles%2FContract-Records-Jul-2024.xls&wdOrigin=BROWSELINK) We are therefore exempting this information under Sect. 21 of the Freedom of Information Act (Information Accessible to the Applicant by Other Means).
6. 2026
7. CCS Network Services Framework

**Cyber Security**

1. Whilst the contract register on the website does not currently include this contract, this will be updated in September 2024. We are therefore exempting this information under Section 22 of The Freedom of Information Act (Information Intended for Future Publication).
2. This is under a new 3-year contract which commenced in 2024 after a tender process.
3. Fully managed

**Command and Control**

1. NEC
2. Fully managed
3. This information can be found within the e-Sourcing portal in the Data Transparency area of our website [here](https://humbersidefire.delta-esourcing.com/commonNoticeSearch/noticeSearchResults.html). We are therefore exempting this information under Sect. 21 of the Freedom of Information Act (Information Accessible to the Applicant by Other Means).

Whilst the contract register on the website does not currently include this contract, this will be updated in September. We are therefore also exempting this information under Section 22 of The Freedom of Information Act (Information Intended for Future Publication).

1. July 2024
2. This information can be found within the e-Sourcing portal in the Data Transparency area of our website [here](https://humbersidefire.delta-esourcing.com/commonNoticeSearch/noticeSearchResults.html). We are therefore exempting this information under Sect. 21 of the Freedom of Information Act (Information Accessible to the Applicant by Other Means).

As indicated above some of this information is accessible to you by other means and is therefore exempt under Section 21 of the Freedom of Information Act 2000.

21. Information accessible to applicant by other means.

(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

(2)For the purposes of subsection (1)—

(a)information may be reasonably accessible to the applicant even though it is accessible only on payment, and

(b)information is to be taken to be reasonably accessible to the applicant if it is information which the public authority or any other person is obliged by or under any enactment to communicate (otherwise than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.

(3)For the purposes of subsection (1), information which is held by a public authority and does not fall within subsection (2)(b) is not to be regarded as reasonably accessible to the applicant merely because the information is available from the public authority itself on request, unless the information is made available in accordance with the authority’s publication scheme and any payment required is specified in, or determined in accordance with, the scheme.

Further information can be found [here.](https://www.legislation.gov.uk/ukpga/2000/36/section/21)

As indicated above, some of this information is intended for future publication, and is therefore exempt under Section 22 of the Freedom of Information Act 2000.

22. Information intended for future publication.

(1) Information is exempt information if:

(a) the information is held by the public authority with a view to its publication, by the authority or any other person, at some future date (whether determined or not),

(b) the information was already held with a view to such publication at the time when the request for information was made, and

(c) it is reasonable in all the circumstances that the information should be withheld from disclosure until the date referred to in paragraph (a).

Further information can be found [here.](https://www.legislation.gov.uk/ukpga/2000/36/section/22)

If you are unhappy with the handling of your request, you have the right to ask for an internal review. A request for an internal review should be made within 40 working days of the date of this email. If you are not happy with the outcome of the internal review, you have the right to apply direct to the Information Commissioner. The address is: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

[https://ico.org.uk/](https://ico.org.uk/#_blank)