**Freedom of Information - Humberside Fire and Rescue Service**

**2024/25 054 – Mobile Phone Contract**

**The request is:**

I would like to make a Freedom of Information request for the answers to the below questions.

1. Who is your current mobile phone provider?
2. How many mobile connections?
3. When is the contract up for renewal?
4. The name and email address of the primary contact for this contract?

**The response is:**

1. KCOM using EE. See row 103 of our Contracts Register [here](https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fhumbersidefire.gov.uk%2Fuploads%2Ffiles%2FContract-Records-Jul-2024.xls&wdOrigin=BROWSELINK).
2. 826
3. This can be found on row 103 of our contracts register [here](https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fhumbersidefire.gov.uk%2Fuploads%2Ffiles%2FContract-Records-Jul-2024.xls&wdOrigin=BROWSELINK).
4. Our Head of Procurements details can be found on our website [here](https://humbersidefire.gov.uk/about-us/senior-management-structure).

If you are unhappy with the handling of your request, you have the right to ask for an internal review. A request for an internal review should be made within 40 working days of the date of this email. If you are not happy with the outcome of the internal review, you have the right to apply direct to the Information Commissioner. The address is: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

[https://ico.org.uk/](https://ico.org.uk/#_blank)