**Freedom of Information - Humberside Fire and Rescue Service**

**2024/25 059 – Employee Mental Health and Wellbeing Systems and Application**

**The request is:**

I would like to make a Freedom of Information request for the answers to the below questions.

1. Product or Supplier for Wellbeing and Mental Health Applications

* Do you have a product or supplier for a digital wellbeing and mental health applications (mobile app or online programme)?

2. Contractual Arrangements

* If so, please supply details of the contractual arrangements in place, including:
* Date of Award
* Award End Date
* Details of any Framework used or a link to the advertisement
* Contract value
* Current Supplier

3. Plans for Future Procurement

* If there is an existing product or supplier, please indicate the plans for future procurement of this product.

4. Employee Assistance Programme (EAP)

* EAP providers details

5. Responsible Individual

* Please confirm the individual responsible for managing your wellness and mental health application contract or wider wellbeing and mental health contracts, including their:
* Contact details
* Role title

**The response is:**

1. Staff have access to the following applications:

True Coach

CIC Employee Assistance Programme (EAP) and CiC Well Online App

1. There is no contract in place for True Coach, a one-off annual payment is made.

Details of the contractual arrangements for CIC EAP can be found on our contracts register [here](https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fhumbersidefire.gov.uk%2Fuploads%2Ffiles%2FContract-Records-Jul-2024.xls&wdOrigin=BROWSELINK). Information which is accessible by other means is exempt under Section 21 of the Freedom of Information Act 2000. Please see below for further details relating to Section 21.

1. We will be reviewing the Employee Assistance Programme next year (approx. June 25)
2. This has been answered in questions 1 and 2.
3. Head of Occupational Health and Wellbeing – details can be found on our website [here](https://humbersidefire.gov.uk/about-us/senior-management-structure).

**Section 21**

**21          Information accessible to applicant by other means.**

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

(2) For the purposes of subsection (1)—

(a) information may be reasonably accessible to the applicant even though it is accessible only on payment, and

(b) information is to be taken to be reasonably accessible to the applicant if it is information which the public authority or any other person is obliged by or under any enactment to communicate (otherwise than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.

Further information on the FOIA can be found [here](https://www.legislation.gov.uk/ukpga/2000/36/contents).

If you are unhappy with the handling of your request, you have the right to ask for an internal review. A request for an internal review should be made within 40 working days of the date of this email. If you are not happy with the outcome of the internal review, you have the right to apply direct to the Information Commissioner. The address is: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

[https://ico.org.uk/](https://ico.org.uk/#_blank)