**Freedom of Information - Humberside Fire and Rescue Service**

**2024/25 065 – Software Tool for Risk Information Collection**

**The request is:**

 I am writing to request information under the Freedom of Information Act regarding the software tool used by your service for the collection of risk information. For reference, I understand that many Fire and Rescue Services (FRS) in the UK are using CFRMIS by Civica.  
  
Specifically, I would like to request the following details:  
1. The name of the supplier providing the software services.  
2. The total contract value for these services.  
3. The contract start date.  
4. The contract end date.

**The response is:**

We are using CFRMIS by Civica, you can find the answers to your questions on our contracts register [here](https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fhumbersidefire.gov.uk%2Fuploads%2Ffiles%2FContract-Records-Jul-2024.xls&wdOrigin=BROWSELINK).

Information which is accessible by other means is exempt under Section 21 of the Freedom of Information Act 2000. Please see below for further details relating to Section 21.

**Section 21**

**21          Information accessible to applicant by other means.**

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

(2) For the purposes of subsection (1)—

(a) information may be reasonably accessible to the applicant even though it is accessible only on payment, and

(b) information is to be taken to be reasonably accessible to the applicant if it is information which the public authority or any other person is obliged by or under any enactment to communicate (otherwise than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.

If you are unhappy with the handling of your request, you have the right to ask for an internal review. A request for an internal review should be made within 40 working days of the date of this email. If you are not happy with the outcome of the internal review, you have the right to apply direct to the Information Commissioner. The address is: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

[https://ico.org.uk/](https://ico.org.uk/#_blank)