**Freedom of Information - Humberside Fire and Rescue Service**

**2024/25 086 – Data Centre**

**The request is:**

This is a request for information that relates to the organisation’s contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

* Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation’s physical servers.
* Virtualisation Maintenance/Support/ Licensing  (VMware, Solaris, Unix, Linux, Windows Server)
* Storage Area Network Maintenance/Support  (EMC, NetApp etc)

For each of the types of contracts described above, please can you provide me with the following data. If there is more than one contract, please split the information for each separate supplier this includes annual spend

1. Contract Title: Please provide me with the contract title.
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)
3. Existing/Current Supplier:  Please provide me with the supplier’s name for each contract.
4. Brand:  Please state the brand of hardware or software
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.
11. Number of Physical Server: Please can you provide me with the number of physical servers.
12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.
14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

**The response is:**

We confirm that HFRS hold this information**.**

* Our Servier Hardware Maintenance is supported in-house; we only carry standard warranties.
* Our visualisation Maintenance/Support/Licensing is Phoenix
* Our Storage Area Network Maintenance/Support is SCC

1. Contract Title: EA Licensing and NetApp Maintenance and Support
2. Type of Contracts (ABOVE): Virtualisation Licensing and SAN Storage
3. Existing/Current Supplier: Phoenix and SCC
4. Brand: Virtual Servers are Dell and NetApp for SAN Storage
5. Operating System / Software (Platform): Windows
6. Annual Average Spend: This information can be found on the Contracts Register in the Data Transparency area of our website [here](https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fhumbersidefire.gov.uk%2Fuploads%2Ffiles%2FContract-Records-Jul-2024.xls&wdOrigin=BROWSELINK).
7. Contract Duration: This information can be found on the Contracts Register in the Data Transparency area of our website [here](https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fhumbersidefire.gov.uk%2Fuploads%2Ffiles%2FContract-Records-Jul-2024.xls&wdOrigin=BROWSELINK)
8. Contract Expiry Date:  This information can be found on the Contracts Register in the Data Transparency area of our website [here](https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fhumbersidefire.gov.uk%2Fuploads%2Ffiles%2FContract-Records-Jul-2024.xls&wdOrigin=BROWSELINK)
9. Contract Review Date: Six months before the end of the contract date
10. Purchase of Servers:  HFRS have not purchased any new physical servers in over the last 2 years, the majority have been moved to cloud technology.
11. Number of Physical Server: 11
12. Number of Virtual Servers: 55
13. Brief Contract Description: EA Licensing covers our Microsoft Virtual and Cloud Licensing and SCC provide our NetApp support, Maintenance and Licensing.
14. Contract Owner: This information can be found on our website [here](https://humbersidefire.gov.uk/about-us/senior-management-structure). (Digital Services)

If you are unhappy with the handling of your request, you have the right to ask for an internal review. A request for an internal review should be made within 40 working days of the date of this email. If you are not happy with the outcome of the internal review, you have the right to apply direct to the Information Commissioner at [www.ico.org.uk/foicomplaints](https://newsletter.ico.org.uk/c/1lULiJldYNwfIFlCf3c4BKJdO). The postal address is: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.