

Governance, Audit and Scrutiny Committee  
14 September 2015

Report by the Corporate Planning  
and Performance Manager

## SERVICE PERFORMANCE AND RISK REPORT 1st QUARTER 2015 - 2016

1 April 2015 – 30 June 2015

### REPORT EXECUTIVE SUMMARY

This report provides information relating to the Service's Performance and Risk Framework.

### Report Highlight Summary Table

<b>Section 1 – Strategic Risks</b>	
Reduction in external financial support.	No change in risk.
Emergency Services Mobile Communications Programme (ESMCP)	ESMCP, which is being managed nationally, will replace the existing Airwave communication system with a new Emergency Services Network. The success of this is critical to the Service. There are additional concerns that the cost share between Government and the Authority is not yet known.
<b>Section 2 – Prevention Performance</b>	
Accidental Dwelling Fires	20.5% under 3 year average.
Other Accidental Fires (exc. Vehicles)	11.3% over 3 year average.
Deliberate Primary Fires	5.0% over 3 year average.
Deliberate Secondary Fires	12.2% over 3 year average.
Number of Automatic Fire Alarms	8.4% under 3 year average.
Fatalities	1 fatality against aspirational target of zero.
Injuries	10 injuries against aspirational target of zero.
<b>Section 3 – Response Performance</b>	
First engine response	9.29% better than target
Second engine response	12.86% better than target
<b>Section 4 – Projects Update</b>	
Key projects are reported in this section	All on track except ARK
<b>Section 5 – Absence Statistics</b>	
Key data is reported in this section	There has been a minor increase for Wholetime, Retained, and Control.

## RECOMMENDATIONS

1. That Members consider the report's detail and provide an assurance as to the Service's proactive approach to performance and risk management.
2. That Members consider the report and make any recommendations to the Fire Authority as necessary.

## BACKGROUND

3. Regular performance and risk reviews are undertaken internally to jointly review any issues at Corporate Management Team (CMT), and Project level. CMT provide the oversight of Projects and therefore there are two levels of risk register, one for Strategic Risks and separate registers for individual projects.
4. The ownership of performance and risk is detailed below:-

<b>Corporate Management Team</b>	Risks on the Strategic Risk Register
<b>CPUs/Sections</b>	Local Performance Indicators
<b>Project Owners</b>	Specific Project Risks and issues/performance against project milestones.

5. The Corporate Management Team in conjunction with the Corporate Planning and Performance Manger provides an internal scrutiny function for Strategic risks and Service Performance Indicators.
6. All performance and risk information is managed through automated systems which enable managers at all levels to have access to information which is as up to date as possible, and in many instances is live information.
7. The Strategic Risk Register is publically accessible via the Service website [www.humbersidefire.gov.uk](http://www.humbersidefire.gov.uk) in the "Authority Documents" section under "Corporate Risk Management". Members can also view the action plans relating to any performance or identified risks electronically at meetings through the Corporate Information Portal.
8. The detail of the report is split into the five sections which follow at Appendix 1.

## STRATEGIC PLAN COMPATIBILITY

9. This report supports the delivery of all of our Strategic Objectives in the most effective and efficient way and is a key part of the underpinning Governance Framework.

## FINANCIAL/RESOURCES/VALUE FOR MONEY IMPLICATIONS

10. Any area of improvement in performance without an increase in resources adds value for money and the proactive management of risks is important to ensure financial stability.

## LEGAL IMPLICATIONS

11. None arising directly.

## EQUALITY IMPACT ASSESSMENT/HR IMPLICATIONS

12. None arising.

## PERFORMANCE AND RISK MANAGEMENT IMPLICATIONS

13. The report details the information for Members to provide assurance as to the proactive management of performance and risk by the Service.

## HEALTH AND SAFETY IMPLICATIONS

14. Performance against the second engine response standard directly contributes to the Health and Safety of operational crews.

## COMMUNICATION ACTIONS ARISING

15. None arising.

## DETAILS OF CONSULTATION

16. None applicable.

## BACKGROUND PAPERS AVAILABLE FOR ACCESS

17. Action plans relating to all areas of identified risks or under performance.

## RECOMMENDATIONS RESTATED

18. That Members consider the report's detail and provide an assurance as to the Service's proactive approach to performance and risk management.
19. That Members consider the report and make any recommendations to the Fire Authority as necessary.

**P HAYDEN**

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27 August 2015

