

Service Performance and Risk Report - 1st Quarter 2015-16

1 April 2015 – 30 June 2015

Service Performance Indicators	
<ul style="list-style-type: none"> SPI 2.5 – Total Number of Automatic Fire Alarms – 8.4% below three year average 	<ul style="list-style-type: none"> SPI 1.1 – Total Casualties – 10 Casualties
<ul style="list-style-type: none"> SPI 2.3a – Total Accidental Dwelling Fires – 20.5% below three year average 	<ul style="list-style-type: none"> SPI 2.2 – Total Deliberate Primary Fires – 5% above three year average SPI 2.4 – Total Deliberate Secondary Fires – 12.2% above three year average
<ul style="list-style-type: none"> SPI 2.3c – Total Other Accidental Fires (exc Vehicles) 11.3% above three year average 	<ul style="list-style-type: none"> SPI 1 – Total Fatalities – 1 Fatality
How are we doing?	
<p>SPI 2.5 - Total Automatic Fire Alarms</p>	<p>SPI 2.3a - Total Accidental Dwelling Fires</p>
<p>SPI 2.2 - Total Deliberate Primary Fires</p>	<p>SPI 2.3c - Total Other Accidental Fires (exc Vehicles)</p>
<p>SPI 2.4 - Total Deliberate Secondary Fires</p>	<p>SPI 1 - Total Fatalities There has been 1 fatality in the first quarter of 2015-16 compared to 1 in the same period of 2014-15</p> <p>SPI 1.1 - Total Casualties There have been 10 casualties in the first quarter of 2015-16 compared to 6 in the same period of 2014-15</p>

Service Performance Indicators

<ul style="list-style-type: none"> SPI 2 – Standard of First Appliance in Attendance is met 	<ul style="list-style-type: none"> SPI 2.1 – Standard of Second Appliance in Attendance is met
Actual – 99.29%	Actual – 92.86%
Objective – 90%	Objective – 80%
Average First Appliance attendance times for the Service	
1 st Quarter - Average 1 st appliance attendance time – Dwellings	1 st Quarter - Average 1 st appliance attendance time – RTC's
Actual – 6 minutes 23 Seconds	Actual – 8 minutes 12 seconds
Average Second Appliance attendance times for the Service	
1 st Quarter - Average 2nd appliance attendance time – Dwellings	1 st Quarter - Average 2nd appliance attendance time – RTC's
Actual – 7 minutes 59 Seconds	Actual – 10 minutes 49 seconds

Rescues

Between 1st April 2015 and 30th June 2015 the Service rescued 142 people in incidents across the Humberside area. The table below shows the number of people rescued and the type of incident for the end of the 1st quarter period April 2015 to June 2015.

RTCs	49	Other (e.g. assisting other agencies and suicides)	5
Effecting Entry/Exit (to children, elderly and medical cases)	26	Removal of objects from people / people from objects	19
Other Rescue/Release of Persons (e.g. from height, in machinery)	11	Rescue or Evacuation from water	2
Primary Fires	5	Other Transport Incidents (e.g. children locked in vehicles)	11
Lift Release (to children/elderly and medical cases)	6	Medical Incident	8
		Total number of rescues	142

Sickness Absence – 1st Quarter April 2015 – June 2015

There has been a minor increase in the average number of days for the 1st quarter of 2015-16 compared to 2014-15 for Wholetime, Retained, and Control, however this is due to a combination of a slight increase in total days and lower establishment numbers. There has been a significant decrease in Non-Operational absence where there have been 337 fewer days lost to absence compared to the same period last year.

1st Quarter 2015-16	Average no of Personnel (FTE)	Total Days/Shifts lost to sickness	Average No of days/shifts lost per person
Wholetime	507	1083	2.14
Retained	348	994	2.86
Control	29	27	0.93
Non-Operational	182	490.15	2.69
All Staff	1066	2594.15	2.43

Medical intervention

Between 1st April 2015 and 30th June 2015 the Service responded to 8 medical incidents with fire appliances and responded to 628 First Responder incidents across the Humberside area.

Medical incidents	8
First Responder calls received	628
First Responder attendances (crews not required at all incidents e.g. ambulance became available)	573