

Governance, Audit and Scrutiny Committee
3 March 2014

Report by the Assistant Chief
Officer/Director of Safety

SERVICE PERFORMANCE AND RISK REPORT 3rd QUARTER 2013 - 2014

1 October 2013 – 31 December 2013

REPORT EXECUTIVE SUMMARY

This report provides information relating to the Service's Performance and Risk Framework.

Report Highlight Summary Table

| Section 1 – Strategic Risks | |
|---|--|
| Reduction in external financial support. | No change in risk. |
| The likely need to reduce the WDS establishment | No change in risk. |
| Likely changes leading to commissioned services | Reduction in the risk likelihood. |
| Section 2 – Prevention Performance | |
| Accidental Dwelling Fires | 9.7% better than target. |
| Other Accidental Fires (exc Vehicles) | 3.9% worse than target. |
| Deliberate Primary Fires | 16.9% better than target. |
| Deliberate Secondary Fires | 11.8% better than target. |
| Number of Automatic Fire Alarms | 15.9% better than target. |
| Fatalities | 3 fatality against aspirational target of zero. |
| Injuries | 40 injuries against aspirational target of zero. |
| Section 3 – Response Performance | |
| First engine response | 7.05% better than target |
| Second engine response | 9.57% better than target |
| Section 4 – Programme and Project Management | |
| Key projects are reported in this section | |
| Section 5 – Absence Statistics | |
| Key data is reported in this section | |

Further detailed information is contained within the body of the report.

RECOMMENDATIONS

1. That Members consider the report's detail and provide an assurance as to the Service's proactive approach to performance and risk management.
2. That Members consider the report and make any recommendations to the Fire Authority as necessary.

BACKGROUND

3. Regular performance and risk reviews are undertaken internally to jointly review any issues at Corporate Management Team (CMT), Board and Directorate/CPU level.
4. The ownership of performance and risk is detailed below:-

| | |
|----------------------------------|---|
| Corporate Management Team | Risks on the Strategic Risk Register |
| Boards | Board Risk Registers/Service Performance Indicators. |
| Directorate/CPUs | Directorate and CPU Risk Registers/Local Performance Indicators. |
| Project Owners | Specific Project Risks and issues/performance against project milestones. |

5. The Performance and Risk Board provides an internal scrutiny function for Corporate and Board level risks, Service Performance Indicators and Project delivery.
6. All performance and risk information is managed through automated systems which enable managers at all levels to have access to information which is as up to date as possible, and in many instances is live information.
7. The Strategic Risk Register is publically accessible via the Service website www.humbersidefire.gov.uk. Members can also view the action plans relating to any performance or identified risks electronically at meetings through the Corporate Information Portal. The current action plans for the Strategic Risk Register are included in this report.
8. The detail of the report is split into the five sections which follow at Appendix 1.

STRATEGIC PLAN COMPATIBILITY

9. This report supports the delivery of all of our Strategic Objectives in the most effective and efficient way and is a key part of the underpinning Governance Framework.

FINANCIAL/RESOURCES/VALUE FOR MONEY IMPLICATIONS

10. Any area of improvement in performance without an increase in resources adds value for money and the proactive management of risks is important to ensure financial stability.

LEGAL IMPLICATIONS

11. None arising directly.

EQUALITY IMPACT ASSESSMENT/HR IMPLICATIONS

12. None arising.

PERFORMANCE AND RISK MANAGEMENT IMPLICATIONS

13. The report details the information for Members to provide assurance as to the proactive management of performance and risk by the Service.

HEALTH AND SAFETY IMPLICATIONS

14. Performance against response standards directly contributes to the Health and Safety of operational crews.

COMMUNICATION ACTIONS ARISING

15. None arising.

DETAILS OF CONSULTATION

16. None applicable.

BACKGROUND PAPERS AVAILABLE FOR ACCESS

17. Action plans relating to all areas of identified risks or under performance. A problem Profile research paper into Primary Fires Service wide.

RECOMMENDATIONS RESTATED

18. That Members consider the report's detail and provide an assurance as to the Service's proactive approach to performance and risk management.
19. That Members consider the report and make any recommendations to the Fire Authority as necessary.

C BLACKSELL

Officer Contact: AM Keith Evans ☎ 01482 565333
Head of Safety Support

Humberside Fire & Rescue Service
Summergroves Way
Kingston upon Hull

14 February 2014

