

Governance, Audit and Scrutiny Committee  
15 September 2014

Report by the Corporate Planning  
and Performance Manager

## SERVICE PERFORMANCE AND RISK REPORT 1st QUARTER 2014 - 2015

1 April 2014 – 30 June 2014

### REPORT EXECUTIVE SUMMARY

This report provides information relating to the Service's Performance and Risk Framework.

### Report Highlight Summary Table

<b>Section 1 – Strategic Risks</b>	
Reduction in external financial support.	No change in risk.
The likely need to reduce the WDS establishment	No change in risk.
Likely changes leading to commissioned services	No change in risk.
<b>Section 2 – Prevention Performance</b>	
Accidental Dwelling Fires	16.5% better than target.
Other Accidental Fires (exc Vehicles)	23.7% better than target.
Deliberate Primary Fires	28.7% better than target.
Deliberate Secondary Fires	35.3% better than target.
Number of Automatic Fire Alarms	7.3% better than target.
Fatalities	1 fatality against aspirational target of zero.
Injuries	6 injuries against aspirational target of zero.
<b>Section 3 – Response Performance</b>	
First engine response	6.95% better than target
Second engine response	10.98% better than target
<b>Section 4 – Projects Update</b>	
Key projects are reported in this section	
<b>Section 5 – Absence Statistics</b>	
Key data is reported in this section	

## RECOMMENDATIONS

1. That Members consider the report's detail and provide an assurance as to the Service's proactive approach to performance and risk management.
2. That Members consider the report and make any recommendations to the Fire Authority as necessary.

## BACKGROUND

3. Regular performance and risk reviews are undertaken internally to jointly review any issues at Corporate Management Team (CMT), and Project level. There has been a change as a result of the Senior Management Review whereby the internal Boards have been disbanded as CMT are taking a greater role around the oversight of Projects and therefore there will now be only two levels of risk register, one for Strategic Risks and separate registers for individual projects. Directorate and CPU risk registers have also been removed as a result of the review.
4. The ownership of performance and risk is detailed below:-

<b>Corporate Management Team</b>	Risks on the Strategic Risk Register
<b>CPUs/Sections</b>	Local Performance Indicators
<b>Project Owners</b>	Specific Project Risks and issues/performance against project milestones.

5. The Corporate Management Team in conjunction with the Corporate Planning and Performance Manager provides an internal scrutiny function for Strategic risks and Service Performance Indicators.
6. All performance and risk information is managed through automated systems which enable managers at all levels to have access to information which is as up to date as possible, and in many instances is live information.
7. The Strategic Risk Register is publically accessible via the Service website [www.humbersidefire.gov.uk](http://www.humbersidefire.gov.uk) in the "Authority Documents" section under "Corporate Risk Management". Members can also view the action plans relating to any performance or identified risks electronically at meetings through the Corporate Information Portal. The current action plans for the Strategic Risk Register are included in this report.
8. The detail of the report is split into the five sections which follow at Appendix 1.

## STRATEGIC PLAN COMPATIBILITY

9. This report supports the delivery of all of our Strategic Objectives in the most effective and efficient way and is a key part of the underpinning Governance Framework.

## FINANCIAL/RESOURCES/VALUE FOR MONEY IMPLICATIONS

10. Any area of improvement in performance without an increase in resources adds value for money and the proactive management of risks is important to ensure financial stability.

## LEGAL IMPLICATIONS

11. None arising directly.

## EQUALITY IMPACT ASSESSMENT/HR IMPLICATIONS

12. None arising.

## PERFORMANCE AND RISK MANAGEMENT IMPLICATIONS

13. The report details the information for Members to provide assurance as to the proactive management of performance and risk by the Service.

## HEALTH AND SAFETY IMPLICATIONS

14. Performance against the second engine response standard directly contributes to the Health and Safety of operational crews.

## COMMUNICATION ACTIONS ARISING

15. None arising.

## DETAILS OF CONSULTATION

16. None applicable.

## BACKGROUND PAPERS AVAILABLE FOR ACCESS

17. Action plans relating to all areas of identified risks or under performance.

## RECOMMENDATIONS RESTATED

18. That Members consider the report's detail and provide an assurance as to the Service's proactive approach to performance and risk management.
19. That Members consider the report and make any recommendations to the Fire Authority as necessary.

**P HAYDEN**

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