

Service Performance and Risk Report – 2nd Quarter 2017-18

1 April 2017 – 30 September 2017

Service Performance Indicators	
<ul style="list-style-type: none"> SPI 1 – Total Fatalities – 2 Fatalities 	<ul style="list-style-type: none"> SPI 1.1 – Total Casualties – 28 Casualties
<ul style="list-style-type: none"> SPI 2.3a – Total Accidental Dwelling Fires – 22% below three year average 	<ul style="list-style-type: none"> SPI 2.3c – Total Other Accidental Fires (exc Vehicles) 1.4% below three year average
<ul style="list-style-type: none"> SPI 2.5 – Total Number of Automatic Fire Alarms – 6.8% above three year average 	<ul style="list-style-type: none"> SPI 2.2 – Total Deliberate Primary Fires – 29.4% above three year average SPI 2.4 – Total Deliberate Secondary Fires – 52.8% above three year average
How are we doing?	
<p>SPI 2.2 - Total Deliberate Primary Fires</p>	<p>SPI 2.3a - Total Accidental Dwelling Fires</p>
<p>SPI 2.4 - Total Deliberate Secondary Fires</p>	<p>SPI 2.3c - Total Other Accidental Fires (exc Vehicles)</p>
<p>SPI 2.5 - Total Automatic Fire Alarms</p>	<p>SPI 1 - Total Fatalities There have been 2 fatalities in the second quarter of 2017-18 compared to 3 in the same period of 2016-17</p> <p>SPI 1.1 - Total Casualties There have been 28 casualties in the second quarter of 2017-18 compared to 10 in the same period of 2016-17</p>

<ul style="list-style-type: none"> SPI 2 – Standard of First Appliance in Attendance is met Actual – 96.28% 	<ul style="list-style-type: none"> SPI 2.1 – Standard of Second Appliance in Attendance is met Actual – 89.67% 	Objective – 90%	Objective – 80%
Average First Appliance attendance times for the Service			
2 nd Quarter - Average 1 st appliance attendance time – Dwellings Actual – 5 minutes 53 Seconds	2 nd Quarter - Average 1 st appliance attendance time – RTC's Actual – 8 minutes 26 Seconds		
Average Second Appliance attendance times for the Service			
2 nd Quarter - Average 2 nd appliance attendance time – Dwellings Actual – 8 minutes 29 Seconds	2 nd Quarter - Average 2 nd appliance attendance time – RTC's Actual – 11 minutes 9 Seconds		

Rescues

Between 1st April 2017 and 30th September 2017 the Service rescued 475 people in incidents across the Service area.
This table shows the number of people rescued and the type of incident for the 2nd quarter period July 2017 to September 2017.

RTCs	42	Other (e.g. assisting other agencies and suicides)	14
Effecting Entry/Exit (to children, elderly and medical cases)	78	Removal of objects from people / people from objects	28
Other Rescue/Release of Persons (e.g. from height, in machinery)	32	Rescue or Evacuation from water	3
Primary Fires	7	Other Transport Incidents (e.g. children locked in vehicles)	12
Lift Release (to children/elderly and medical cases)	10		
Medical Incident – First Responder	7		
		Total number of rescues	233

Medical Intervention

This table details the 2nd quarter activity for First Responder incidents and Falls Team incidents attended, across the Service area.

	Period – 01/04/2017 – 30/09/2017	Period – 01/07/2017 – 30/09/2017
*Falls Incidents	391	242
Emergency First Responder calls attended	1169	427

*Please note that Falls Teams often attend Emergency First Responder Incidents also.