

Service Performance and Risk Report – 3rd Quarter 2017-18 1 April 2017 – 31 December 2017

Service Performance Indicators	
<ul style="list-style-type: none"> SPI 1 – Total Fatalities – 3 Fatalities 	<ul style="list-style-type: none"> SPI 1.1 – Total Casualties – 30 Casualties
<ul style="list-style-type: none"> SPI 2.3a – Total Accidental Dwelling Fires – 15% below three year average 	<ul style="list-style-type: none"> SPI 2.3c – Total Other Accidental Fires (exc Vehicles) 0.1% below three year average
<ul style="list-style-type: none"> SPI 2.5 – Total Number of Automatic Fire Alarms – 5.5% above three year average 	<ul style="list-style-type: none"> SPI 2.4 – Total Deliberate Secondary Fires – 53% above three year average
How are we doing?	
<p>SPI 2.2 - Total Deliberate Primary Fires</p>	<p>SPI 2.3a - Total Accidental Dwelling Fires</p>
<p>SPI 2.4 - Total Deliberate Secondary Fires</p>	<p>SPI 2.3c - Total Other Accidental Fires (exc Vehicles)</p>
<p>SPI 2.5 - Total Automatic Fire Alarms</p>	<p>SPI 1 - Total Fatalities There have been 3 fatalities in the third quarter of 2017-18 compared to 3 in the same period of 2016-17</p> <p>SPI 1.1 - Total Casualties There have been 30 casualties in the third quarter of 2017-18 compared to 24 in the same period of 2016-17</p>

Service Performance Indicators	
<ul style="list-style-type: none"> SPI 2 – Standard of First Appliance in Attendance is met 	<ul style="list-style-type: none"> SPI 2.1 – Standard of Second Appliance in Attendance is met
Actual – 95.12%	Actual – 90.11%
Objective – 90%	Objective – 80%
Average First Appliance attendance times for the Service	
3 rd Quarter - Average 1 st appliance attendance time – Dwellings	3 rd Quarter - Average 1 st appliance attendance time – RTC's
Actual – 5 minutes 18 Seconds	Actual – 7 minutes 52 Seconds
Average Second Appliance attendance times for the Service	
3 rd Quarter - Average 2 nd appliance attendance time – Dwellings	3 rd Quarter - Average 2 nd appliance attendance time – RTC's
Actual – 8 minutes 10 Seconds	Actual – 11 minutes 24 Seconds

Rescues

Between 1st April 2017 and 31st December 2017 the Service rescued 732 people in incidents across the Service area. This table shows the number of people rescued and the type of incident for the 3rd quarter period October 2017 to December 2017.

RTCs	53	Other (e.g. assisting other agencies and suicides)	23
Effecting Entry/Exit (to children, elderly and medical cases)	77	Removal of objects from people / people from objects	17
Other Rescue/Release of Persons (e.g. from height, in machinery)	45	Rescue or Evacuation from water	1
Primary Fires	13	Other Transport Incidents (e.g. children locked in vehicles)	10
Lift Release (to children/elderly and medical cases)	8	Suicide/attempts	4
Medical Incident – First Responder	6	Total number of rescues	257

Medical Intervention

This table details the 3rd quarter activity for First Responder incidents and Falls Team incidents attended, across the Service area.

	Period – 01/04/2017 – 31/12/2017	Period – 01/10/2017 – 31/12/2017
*Falls Incidents	659	270
Emergency First Responder calls attended	1424	255

* Please note that Falls Teams often attend Emergency First Responder Incidents also.