

Service Performance and Risk Report – End of the 3rd Quarter 2014-15

1 April 2014 – 31 December 2014

Service Performance Indicators (Please refer to attached sheet for SPI descriptions)

<ul style="list-style-type: none"> SPI 1 – Total Number of Automatic Fire Alarms – 8.4% below three year average 	<ul style="list-style-type: none"> SPI 3 – Total Deliberate Primary Fires – 20.7% below three year average 	<ul style="list-style-type: none"> SPI 6 – Total Casualties – 22 Casualties
<ul style="list-style-type: none"> SPI 2 – Total Accidental Dwelling Fires – 6.9% below three year average 	<ul style="list-style-type: none"> SPI 4 – Total Deliberate Secondary Fires – 32.5% below three year average 	
<ul style="list-style-type: none"> SPI 2a – Total Other Accidental Fires (exc. Vehicles) 14.5% below three year average 	<ul style="list-style-type: none"> SPI 5 – Total Fatalities – 6 Fatalities 	

How are we doing?

<p>SPI 1 - Total Automatic Fire Alarms</p>	<p>SPI 2 - Total Accidental Dwelling Fires</p>	<p>SPI 2a - Total Other Accidental Fires (exc Vehicles)</p>
<p>SPI 3 - Total Deliberate Primary Fires</p>	<p>SPI 4 - Total Deliberate Secondary Fires</p>	<p>SPI 5 - Total Fatalities There have been 6 fatalities by the end of the third quarter of 2014-15 compared to 3 fatalities in the same period of 2013-14</p> <p>SPI 6 – Total Casualties There have been 22 casualties by the end of the third quarter of 2014-15 compared to 33 casualties in the same period of 2013-14</p>

Service Performance Indicators (Please refer to attached sheet for SPI descriptions)

<ul style="list-style-type: none"> SPI 16a – Standard of First Appliance in Attendance is met 	<ul style="list-style-type: none"> SPI 16b – Standard of Second Appliance in Attendance is met
Actual – 98.01%	Objective – 90%
	Actual – 90.29%
	Objective – 80%

Average First Appliance attendance times for the Service

End of the 3 rd Quarter - Average 1 st appliance attendance time – Dwellings	End of the 3 rd Quarter - Average 1 st appliance attendance time – RTCs
Actual – 6 minutes 8 Seconds	Actual – 7 minutes 58 seconds

Average Second Appliance attendance times for the Service

End of the 3 rd Quarter - Average 2nd appliance attendance time – Dwellings	End of the 3 rd Quarter - Average 2nd appliance attendance time – RTCs
Actual – 7 minutes 57 Seconds	Actual – 10 minutes 20 seconds

Rescues

Between April 2014 and December 2014 the Service rescued 530 people in incidents across the Humberside area.

The table below shows the number of people rescued and the type of incident for the end of the 3rd quarter period October 2014 to December 2014.

RTCs	46	Removal of objects from people / people from objects	13
Effecting Entry/Exit (to children, elderly and medical cases)	39	Medical Incident – First Responder	1
Other Rescue/Release of Persons (e.g. from height, in machinery)	8	Rescue or Evacuation from Water	3
Primary Fires	23	Other (e.g. assisting other agencies and suicides)	20
Other Transport Incidents (e.g. children locked in vehicles)	8		
Lift Release (to children/elderly and medical cases)	31	Total number of rescues	192

Sickness Absence – 3rd Quarter April 2014 – December 2014

There has been an increase in the average number of days for this 3rd Quarter compared to 2013-14 for Wholetime and a more significant increase average per person for Non-Operational. There has been a decrease in Retained and a significant decrease in Control absence. 79% of this period's sickness is long term and is defined as more than 21 days absent.

3rd Quarter 2014-15	Average no of Personnel (FTE)	Total Days/Shifts lost to sickness	Average No of days/shifts lost per person
Wholetime	544.5	3170	5.82
Retained	363	3368	9.27
Control	28.38	105	3.70
Non-Operational	212.05	2873	13.55
All Staff	1147.93	9516	8.29

Name of Project	Projects 2014-15		Planned Completion Date	Progress Status
	Budget			
Clough Road Fire Station Rebuild	£3,950,000		31/03/15	
Central Fire Station New Build	£2,900,000		30/09/16	
Brough Fire Station New Build	£1,100,000		30/07/15	
East Coast and Herfordshire Project	£7,200,000		01/02/16	
ARK Project	£1,200,000		31/12/16	
FireWatch HR System	£229,000		31/07/15	
Incident Command	£400,000		31/08/15	

SPI Measure Definitions and Objectives

Measure Name	2014-15 – SPI Objectives Calculated using Average of previous 3 Years Incident Data
SPI 1 - Total Number of Automatic Fire Alarms	1482
SPI 2 - Total Number of Accidental Dwelling Fires	500
SPI 2a - Total Number of Other Accidental Fires (excluding vehicles)	303
SPI 3 - Total Number of Deliberate Primary Fires	514
SPI 4 - Total Number of Deliberate Secondary Fires	1830
SPI 5 - Total Number of Fatalities	Aspirational - No Fatalities
SPI 6 - Total Number of Casualties	Aspirational - No Casualties

SPI 16a – Standard of First Appliance in Attendance objective is defined as follows:

Two fire engines will be mobilised to Dwelling Fires and Road Traffic Collisions.

The first aims to be in attendance within the following times, on a minimum of 90% of occasions.

- **High Risk Area** - 8 Minutes
- **Medium Risk Area** - 12 Minutes
- **Low Risk Area** - 20 Minutes
- **Road Traffic Collision in any Risk Area** - 15 Minutes

SPI 16b – Standard of Second Appliance in Attendance objective is defined as follows:

The second fire engine mobilised to a Dwelling Fire or a Road Traffic Collision aims to be in attendance within five minutes of the first fire engine arriving at the incident, on a minimum 80% of occasions.

