

Governance, Audit and Scrutiny Committee
3 December 2013

Report by the Assistant Chief
Officer/Director of Safety

SERVICE PERFORMANCE AND RISK REPORT 2nd QUARTER 2013 - 2014

1 July 2013 – 30 September 2013

REPORT EXECUTIVE SUMMARY

This report provides information relating to the Service's Performance and Risk Framework.

Report Highlight Summary Table

Section 1 – Strategic Risks	
Reduction in external financial support.	No change in risk.
The likely need to reduce the WDS establishment	No change in risk.
Likely changes leading to commissioned services	No change in risk.
Section 2 – Prevention Performance	
Accidental Dwelling Fires	12% better than target.
Other Accidental Fires (exc Vehicles)	4.7% better than target.
Deliberate Primary Fires	14.7% better than target.
Deliberate Secondary Fires	7.3% better than target.
Number of Automatic Fire Alarms	17.6% better than target.
Fatalities	1 fatality against aspirational target of zero.
Injuries	26 injuries against aspirational target of zero.
Section 3 – Response Performance	
First engine response	8.2% better than target
Second engine response	12% better than target
Section 4 – Projects Update	
Key projects are reported in this section	
Section 5 – Absence Statistics	
Key data is reported in this section	

Further detailed information is contained within the body of the report.

RECOMMENDATIONS

1. That Members consider the report's detail and provide an assurance as to the Service's proactive approach to performance and risk management.
2. That Members consider the report and make any recommendations to the Fire Authority as necessary.

BACKGROUND

3. Regular performance and risk reviews are undertaken internally to jointly review any issues at Corporate Management Team (CMT), Board and Directorate/CPU level.
4. The ownership of performance and risk is detailed below:-

Corporate Management Team	Risks on the Strategic Risk Register
Boards	Board Risk Registers/Service Performance Indicators.
Directorate/CPUs	Directorate and CPU Risk Registers/Local Performance Indicators.
Project Owners	Specific Project Risks and issues/performance against project milestones.

5. The Performance and Risk Board provides an internal scrutiny function for Corporate and Board level risks and Service Performance Indicators.
6. All performance and risk information is managed through automated systems which enable managers at all levels to have access to information which is as up to date as possible, and in many instances is live information.
7. The Strategic Risk Register is publically accessible via the Service website www.humbersidefire.gov.uk in the "Authority Documents" section under "Corporate Risk Management". Members can also view the action plans relating to any performance or identified risks electronically at meetings through the Corporate Information Portal. The current action plans for the Strategic Risk Register are included in this report.
8. The detail of the report is split into the five sections which follow at Appendix 1.

STRATEGIC PLAN COMPATIBILITY

9. This report supports the delivery of all of our Strategic Objectives in the most effective and efficient way and is a key part of the underpinning Governance Framework.

FINANCIAL/RESOURCES/VALUE FOR MONEY IMPLICATIONS

10. Any area of improvement in performance without an increase in resources adds value for money and the proactive management of risks is important to ensure financial stability.

LEGAL IMPLICATIONS

11. None arising directly.

EQUALITY IMPACT ASSESSMENT/HR IMPLICATIONS

12. None arising.

PERFORMANCE AND RISK MANAGEMENT IMPLICATIONS

13. The report details the information for Members to provide assurance as to the proactive management of performance and risk by the Service.

HEALTH AND SAFETY IMPLICATIONS

14. Performance against the second engine response standard directly contributes to the Health and Safety of operational crews.

COMMUNICATION ACTIONS ARISING

15. None arising.

DETAILS OF CONSULTATION

16. None applicable.

BACKGROUND PAPERS AVAILABLE FOR ACCESS

17. Action plans relating to all areas of identified risks or under performance. A problem Profile research paper into Primary Fires Service wide.

RECOMMENDATIONS RESTATED

18. That Members consider the report's detail and provide an assurance as to the Service's proactive approach to performance and risk management.
19. That Members consider the report and make any recommendations to the Fire Authority as necessary.

C BLACKSELL

Officer Contact: AM Keith Evans ☎ 01482 565333
Head of Safety Support

Humberside Fire & Rescue Service
Summergroves Way
Kingston upon Hull

21 November 2013

