

Service Performance Indicators

<ul style="list-style-type: none"> SPI 2 – Standard of First Appliance in Attendance is met 	<ul style="list-style-type: none"> SPI 2.1 – Standard of Second Appliance in Attendance is met
Actual – 97.61%	Actual – 92.49%
Objective – 90%	Objective – 80%

Average First Appliance attendance times for the Service	
2 nd Quarter - Average 1 st appliance attendance time – Dwellings	2 nd Quarter - Average 1 st appliance attendance time – RTC's
Actual – 6 minutes 5 Seconds	Actual – 8 minutes 5 seconds

Average Second Appliance attendance times for the Service	
2 nd Quarter - Average 2 nd appliance attendance time – Dwellings	2 nd Quarter - Average 2 nd appliance attendance time – RTC's
Actual – 7 minutes 45 Seconds	Actual – 10 minutes 26 seconds

Rescues

Between 1st April 2015 and 30th September 2015 the Service rescued 345 people in incidents across the Humberside area. The table below shows the number of people rescued and the type of incident for the end of the 2nd quarter period July 2015 to September 2015.

RTCs	40	Assisting other agencies	10
Effecting Entry/Exit (to children, elderly and medical cases)	44	Removal of objects from people / people from objects	27
Other Rescue/Release of Persons (e.g. from height, in machinery)	18	Rescue or Evacuation from water	5
Primary Fires	10	Other Transport Incidents (e.g. children locked in vehicles)	9
Lift Release (to children/elderly and medical cases)	25	Medical Incident	6
Suicide/attempts	2	Total number of rescues	196

Sickness Absence – 2nd Quarter April 2015 – September 2015

Below are the details of total days/shifts lost due to sickness absence for the 2nd quarter 2015-16. There has been an increase in the number of days absent for the 2nd quarter of 2015-16 compared to 2014-15 for Wholetime, Retained, and Control. There has been a significant decrease in Non-Operational absence where there have been 589 fewer FTE days lost compared to the same period last year.

2 nd Quarter 2015-16	Average no of Personnel (FTE)	Total Days/Shifts lost to sickness	Average No of days/shifts lost per person
Wholetime	511	2182	4.27
Retained	353	2617	7.41
Control	29.29	129	4.40
Non-Operational	181.46	932.34	5.14
All Staff	1074.75	5860.34	5.45

Medical Intervention

The below table details the cumulative and 2nd quarter period only, activity for the First Responder and new falls team incidents across the Humberside area.

	Period 01/04/2015 – 30/09/2015	Period – 01/07/2015 – 30/09/2015
Falls Team Incidents	39	39
First Responder calls received	1740	1112