

**SERVICE PERFORMANCE AND RISK REPORT
End of the 2nd QUARTER 2015 - 2016**

1st July 2015 – 30th September 2015

SUMMARY

1. This report provides information relating to the Service's Performance and Risk Framework.

Report Highlight Summary Table

Section 1 – Strategic Risks	
Reduction in external financial support	No change in risk.
Emergency Services Mobile Communications Programme (ESMCP)	No change in risk.
East Coast and Hertfordshire Control Room Project	No change in risk
Review and Development of Protective Security	No change in risk
Section 2 – Prevention Performance	
Accidental Dwelling Fires	21.5% under 3 year average.
Other Accidental Fires (exc. Vehicles)	10.9% over 3 year average.
Deliberate Primary Fires	7.3% over 3 year average.
Deliberate Secondary Fires	0.2% over 3 year average.
Number of Automatic Fire Alarms	10.7% under 3 year average.
Fatalities	1 fatality (aspirational target 0)
Injuries	13 injuries (aspirational target 0)
Section 3 – Response Performance	
First engine response	7.61% better than target
Second engine response	12.49% better than target
Section 4 – Projects Update	
Key projects are reported in this section	All on track except ARK
Section 5 – Absence Statistics	
Key data is reported in this section	There has been a minor increase for Wholetime, Retained, and Control. There has been a drop in non-operational sickness.

RECOMMENDATIONS

2. That Members consider the report's detail and provide an assurance as to the Service's proactive approach to performance and risk management.

BACKGROUND

3. Regular performance and risk reviews are undertaken internally to jointly review any issues at Corporate Management Team (CMT), and Project level. CMT provide the oversight of Projects and therefore there are two levels of risk register, one for Strategic Risks and separate registers for individual projects.
4. The ownership of performance and risk is detailed below:-

Corporate Management Team	Risks on the Strategic Risk Register
CPUs/Sections	Local Performance Indicators
Project Owners	Specific Project Risks and issues/performance against project milestones.

5. The Corporate Management Team in conjunction with the Corporate Planning and Performance Manager provides an internal scrutiny function for Strategic risks and Service Performance Indicators.
6. All performance and risk information is managed through automated systems which enable managers at all levels to have access to information which is as up to date as possible, and in many instances is live information.
7. The Strategic Risk Register is publically accessible via the Service website www.humbersidefire.gov.uk in the "Authority Documents" section under "Corporate Risk Management". Members can also view the action plans relating to any performance or identified risks electronically at meetings through the Corporate Information Portal.
8. Three SPIs are red in this quarter (2.2, 2.3c and 2.4). The detail of all performance can be seen at Appendix 1. A Service problem profile is being created to ascertain any patterns which would indicate why those SPIs are still red in the second quarter. Action plans from the first quarter have reduced both SPI 2.4 (down by 12%) and SPI 2.3c (down by 0.4%). A number of fires falling into SPI 2.3c involve outbuildings which have caught fire as a result of spread from garden waste being burnt. Teams in the relevant areas are tackling this issue with local partners.
9. The Service's performance summary is at Appendix 1 of this report. Detailed information is available via www.humbersidefire.gov.uk/fire-authority in the 'Agenda Papers 2015/16'.

STRATEGIC PLAN COMPATIBILITY

10. This report supports the delivery of all of our Strategic Objectives in the most effective and efficient way and is a key part of the underpinning Governance Framework.

FINANCIAL/RESOURCES/VALUE FOR MONEY IMPLICATIONS

11. Any area of improvement in performance without an increase in resources adds value for money and the proactive management of risks is important to ensure financial stability.

LEGAL IMPLICATIONS

12. None arising directly.

EQUALITY IMPACT ASSESSMENT/HR IMPLICATIONS

13. None arising.

PERFORMANCE AND RISK MANAGEMENT IMPLICATIONS

14. The report details the information for Members to provide assurance as to the proactive management of performance and risk by the Service.

HEALTH AND SAFETY IMPLICATIONS

15. Performance against the second engine response standard directly contributes to the Health and Safety of operational crews.

COMMUNICATION ACTIONS ARISING

16. None arising.

DETAILS OF CONSULTATION

17. None applicable.

BACKGROUND PAPERS AVAILABLE FOR ACCESS

18. All detail is included in the electronic Newsletter and on request.

RECOMMENDATIONS RESTATED

19. That Members consider the report's detail and provide an assurance as to the Service's proactive approach to performance and risk management.

C BLACKSELL

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PH
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