

Note: Figures are still subject to validation and may change.

Reporting of Service Performance Indicators 2016-17

Strategic Objective	SPI Number	Service Target 2015-16	Actuals 2015-16	Service Target 2016-17
Preventing loss of life, injuries and the community impact from emergency incidents.	SPI 1: Total Fatalities	Aspirational Zero	3	Aspirational Zero
	SPI.1: Total Casualties	Aspirational Zero	22	Aspirational Zero
Responding quickly and effectively to emergencies when requested.	SPI 2: 1 st Fire Engine Intervention	90%	98.02%	90%
	SPI 2.1: 2nd Fire Engine Intervention	80%	92.48%	80%
	SPI 2.2: Total Deliberate Primary Fires	429	468	425
	SPI 2.3: Total Accidental Fires	743	635	702
	SPI 2.4: Total Deliberate Secondary Fires	1466	1447	1450
	SPI 2.5: Total AFAs in non-domestic property	1409	1294	1175
Making the best use of the resources we have.	<ul style="list-style-type: none"> • MTFP and Annual Statement of Accounts. • Management of the Programme of Strategic Projects and Reviews. • Management of Strategic Risks and Opportunities. • Surplus Funds generated by HFR Solutions. • Independent Audit and Scrutiny. 			
			No specific SPI's or Targets	
Continuing to develop a committed, skilled and safe workforce.	SPI 19: % of Operationally available staff that have completed and recorded mandatory training and development.	80%	90.80%	*Aspirational 100%
	SPI 23: Number of workplace accidents.	Aspirational Zero	86	Aspirational Zero
	SPI 23a: Number of Near Miss Reports	Aspirational Increase	56	Aspirational Increase
	SPI 24: Sickness absence levels. Annual working days/employee.	6.5 (National Av)	Av 9.7 WDS 8.2 RDS 6.4 Control 5.4 Support 18.8	8.7 (National Av)

• Underpinning LPI recording is being refined to reflect mandatory training requirements for 2016/17.

