

## SERVICE PERFORMANCE AND RISK REPORT

1<sup>st</sup> QUARTER 2013 - 2014

1 April 2013 – 30 June 2013

### SUMMARY

1. This report provides information relating to the Service's Performance and Risk Framework.

**Report Highlight Summary Table**

<b>Section 1 – Strategic Risks</b>	
Reduction in external financial support.	No change in risk.
The likely need to reduce the WDS establishment	No change in risk.
Likely changes leading to commissioned services	No change in risk.
<b>Section 2 – Prevention Performance</b>	
Accidental Dwelling Fires	17.6% better than target.
Other Accidental Fires (exc Vehicles)	7% better than target
Deliberate Primary Fires	8.5% better than target
Deliberate Secondary Fires	17% better than target
Number of Automatic Fire Alarms	17% better than target.
Fatalities	0 fatalities against aspirational target of zero.
Injuries	25 injuries against aspirational target of zero.
<b>Section 3 – Response Performance</b>	
First engine response	9.4% better than target
Second engine response	13.3% better than target
<b>Section 4 – Projects Update</b>	
Key projects are reported in this section	

2. Further detailed information is contained within the body of the report.

## RECOMMENDATIONS

3. That Members consider the report's detail and provide an assurance as to the Service's proactive approach to performance and risk management.

## BACKGROUND

4. Regular performance and risk reviews are undertaken internally to review any issues at Corporate Management Team (CMT), Board and Directorate/CPU level.

5. The ownership of performance and risk is detailed below:-

<b>Corporate Management Team</b>	Risks on the Strategic Risk Register
<b>Boards</b>	Board Risk Registers/Service Performance Indicators.
<b>Directorate/CPUs</b>	Directorate and CPU Risk Registers/Local Performance Indicators.
<b>Project Owners</b>	Specific Project Risks and issues/performance against project milestones.

6. The Performance and Risk Board provides an internal scrutiny function for Corporate and Board level risks and Service Performance Indicators.

7. All performance and risk information is managed through automated systems which enable managers at all levels to have access to information which is as up to date as possible, and in many instances is live information.

8. The Strategic Risk Register is publically accessible via the Service website [www.humbersidefire.gov.uk](http://www.humbersidefire.gov.uk). Members can also view the action plans relating to any performance or identified risks electronically at meetings through the Corporate Information Portal. The current action plans for the Strategic Risk Register are included in this report.

9. The detail of the report split into the four sections which follow at Appendix 1.

## STRATEGIC PLAN COMPATIBILITY

10. This report supports the delivery of all of our Strategic Objectives in the most effective and efficient way and is a key part of the underpinning Governance Framework.

## FINANCIAL/RESOURCES/VALUE FOR MONEY IMPLICATIONS

11. Any area of improvement in performance without an increase in resources adds value for money and the proactive management of risks is important to ensure financial stability.

## LEGAL IMPLICATIONS

12. None arising directly.

## EQUALITY IMPACT ASSESSMENT/HR IMPLICATIONS

13. None arising.

#### PERFORMANCE AND RISK MANAGEMENT IMPLICATIONS

14. The report details the information for Members to provide assurance as to the proactive management of performance and risk by the Service.

#### HEALTH AND SAFETY IMPLICATIONS

15. Performance against the second engine response standard directly contributes to the Health and Safety of operational crews.

#### COMMUNICATION ACTIONS ARISING

16. None arising.

#### DETAILS OF CONSULTATION

17. None applicable.

#### BACKGROUND PAPERS AVAILABLE FOR ACCESS

18. Action plans relating to all areas of identified risks or under performance.

#### RECOMMENDATIONS RESTATED

19. That Members consider the report's detail and provide an assurance as to the Service's proactive approach to performance and risk management.

**C BLACKSELL**

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