

Humberside Fire and Rescue Service Privacy Notice – Beneficiaries of the Firefighters’ Pension Schemes

1. Scope

This Privacy Notice describes how Humberside Fire and Rescue Service (“the Service”) collects and uses personal information relating to beneficiaries of the Firefighters’ Pension Schemes, whether these are ex-firefighters or dependants.

2. Aim

Under data protection law, individuals have a right to be informed about how we as a Service use any personal data that we hold about you, why we need it and what protections are in place to keep it secure.

3. Personal Information we collect and/or process

We collect and use different types of personal information about you, depending on your circumstances, your role and the law.

Whilst the majority of personal information you provide to us is mandatory, some of it is requested on a voluntary basis. In order to comply with data protection laws, we will inform you at the point of collection, whether you are required to provide certain information to us or, if you have a choice in this. We will tell you what you need to do if you do not want to share this information with us.

We collect and process the following information:

- Personal information (such as name, address, telephone numbers, email address, work restrictions, trade union membership, religion, sexual orientation).
- Characteristics information (such as gender, marital status, nationality, ethnicity).
- Medical information (such as medical conditions, details of any disabilities).
- Identification (such as photographs, passport, driving license, signature).
- Contract Information (such as start date, hours worked).
- Financial or payroll information (such as bank details, national insurance number).
- Benefit Entitlements (such as length of service, leave requests, work travel and expenses).
- Information about eligibility to be a beneficiary (birth, adoption, marriage, divorce and death certificates, court orders, information about spouses, ex-spouses, partners, nominated beneficiaries and children).

Other details that allow us to meet our organisational and statutory obligations to you as your employer and former employer.

4. Reasons we collect and use your personal information?

We need to collect and use your personal information for a number of purposes, including:

- Financial and administration purposes - including ensuring individuals are paid and the correct calculation of tax, national insurance and pension contributions are applied.
- Calculation of benefits - to ensure that contributions have been made, budget calculations, and resolution of queries.
- Liaison with pension providers.
- Payment to beneficiaries - to ensure that benefits are paid to the correct person.

The legal basis for us processing this personal information is:

- The data subject has given consent to the processing of his or her personal data for one or more specific purpose.
- Processing is necessary for the performance of a contract to which the data subject is part or, in order to take steps, at the request of the data subject, prior to entering into a contract.
- Processing is necessary for compliance with a legal obligation to which the controller is subject.

In addition, the legal basis for processing any special categories information is:

- Processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the controller or of the data subject in the field of employment and social security and social protection law in so far as it is authorised by Union or Member State law or a collective agreement pursuant to Member State law.
- The data subject has given explicit consent to the processing of those personal data for one or more specified purposes.

5. Sharing and disclosing your personal information

We do not share information about our employees or Pension Scheme members without consent unless the law and our policies allow us to do so.

We routinely share information with:

- Our payroll provider
- Pension Scheme Administrator
- National Fraud Initiative (Local Audit and Accountability Act 2014 (Part 6))
- Asylum and Immigration Office
- His Majesty's Revenue and Customs

6. Protecting your personal information

We have security arrangements in place to guard against unauthorised access, improper use, alteration, destruction or accidental loss of your personal information.

We take appropriate organisational and technical security measures and have rules and procedures in place to ensure that any personal information we hold on computer systems is not accessed by anyone not required and authorised to do so. Information about the IT Security standards we use to protect your personal information can be obtained from the Service's Digital Services Unit.

When we use third party organisations to process information on our behalf, we ask them to demonstrate their compliance with our security requirements and any instructions we may give them, and their compliance with relevant data protection legislation throughout the time they work for the Service. These organisations take their instructions from us and their obligations with regard to what information they process and what they can do with it are agreed in the contracts we have with them. The Services does not transfer your personal information outside the European Economic Area.

7. How long we will keep your data

We will process and hold your personal data securely from your initial application until a period of time after your membership of the pension scheme finishes, in accordance with our retention schedule. For more information on our data retention schedule and how we keep your data safe, please visit the contact Corporate Assurance, whose details can be found in Section 10 of this notice.

8. Requesting access to your details

If you have any questions about the personal information that we hold about you please contact Corporate Assurance, whose details can be found in Section 10 of this notice.

9. Your rights as a data subject

The rights that you have depend upon the grounds upon which we collected your information. In most cases, people who are involved in the pension schemes will have the following rights:

- Right of access – you have the right to request a copy of the information that we hold about you.
- Right of rectification – you have a right to correct information that we hold about you that is inaccurate or incomplete.
- Right to restriction of processing – where certain conditions apply, you have the right to request us to restrict the way we use your data.
- Right to judicial review – in the event that the Service refuses your request

under rights of access, we will provide you with a reason why the request has been refused. You have the right to complain.

10. Contact Details

If you wish to speak to the Service about how it handles your personal information you can speak to:

Humberside Fire and Rescue Service Headquarters
Corporate Assurance Section
Summergroves Way
Hull
HU4 7BB

Phone: (01482) 565333

Email: dataprotection@humbersidefire.gov.uk

In the event that you wish to make a complaint about how your personal data is being processed by the Service (or third parties under contract) or, how your complaint has been handled, please contact us in the first instance. If you are not satisfied with our response or the way we handle your information, you have the right to lodge a complaint directly with the Information Commissioner:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF