

Humberside Fire and Rescue Service Privacy Notice – Safeguarding

1. Scope

This Privacy Notice describes how Humberside Fire and Rescue Service (“the Service”) collects and uses personal information relating to safeguarding. We have a statutory responsibility to safeguard adults and children at risk that we identify through our operations as a fire and rescue service. To ensure we keep vulnerable people safe and promote the welfare of children and adults at risk of abuse or neglect.

2. Aim

Under data protection law, individuals have a right to be informed about how we as a Service use any personal data that we hold about you, why we need it and what protections are in place to keep it secure.

3. Personal Information we collect and/or process

Whilst the majority of personal information you provide to us is mandatory, some of it is requested on a voluntary basis. In order to comply with data protection laws, we will inform you at the point of collection, whether you are required to provide certain information to us or if you have a choice in this. We will tell you what you need to do if you do not want to share this information with us.

We recognise that we have a responsibility and play a key role in safeguarding the most vulnerable people in our communities. We do this by collecting information to enable onward referrals for appropriate support. This sharing of data is required to safeguard children and adults at risk of abuse or neglect.

We collect and process the following personal information about those individuals for whom either safeguarding or welfare concerns have been raised:

- Personal information about the adult or child (name, address, date of birth, contact details).
- Personal information about the responsible adult (such as a social worker, name, address, contact details).
- Information relating to any personal risk to the adult or child.
- Relevant characteristics of the adult or child, such as special educational needs, behavioural information, or disabilities.

4. Reasons we collect and use your personal information

We need to collect and use your personal information for a number of purposes, including:

- Prevent harm to and promote the welfare of adults and children at risk.

- Record and evaluate our work.
- To comply with legislative safeguarding frameworks and local inter-agency safeguarding arrangements.
- Derive statistics which inform decisions about how we improve safety and support the development of our staff.
- Help you contact other services which may benefit you or improve your safety.

The legal basis for us processing this personal information is:

- The data subject has given consent to the processing of his or her personal data for one or more specific purpose.
- Processing is necessary for compliance with a legal obligation to which the controller is subject.

In addition, the legal basis for processing any special categories information is:

- the data subject has given explicit consent to the processing of those personal data for one or more specified purposes.

5. Sharing and disclosing your personal information

We do not share information without consent, unless the law and our policies allow us to do so.

We routinely share information with:

- Senior management
- Police and other emergency services
- Local Authority, social and educational services
- Case Management Meetings
- Health Services.
- Disclosure and Barring Service (DBS)
- Cloud based supportive system; Microsoft 365
- Civica (cloud-based record management solution supplier)

6. Protecting your personal information

We have security arrangements in place to guard against unauthorised access, improper use, alteration, destruction or accidental loss of your personal information.

We take appropriate organisational and technical security measures and have rules and procedures in place to ensure that any personal information we hold on computer systems is not accessed by anyone not required and authorised to do so. Information about the IT security standards we use to protect your personal information can be obtained from the Service's ICT Unit.

When we use third party organisations to process information on our behalf, we ask them to demonstrate their compliance with our security requirements, and any

instructions we may give them and their compliance with relevant data protection legislation throughout the time they work for the Service. These organisations take their instructions from us and their obligations with regard to what information they process and what they can do with it are agreed in the contracts we have with them. The Services does not transfer your personal information outside the European Economic Area.

7. How long we will keep your data

The Service will hold your personal data securely for the set amount of time shown in our data retention schedule. For more information on our data retention schedule and how we keep your data safe, please visit the intranet or, contact Corporate Assurance, whose details can be found in Section 10 of this notice.

8. Requesting access to your details

If you have any questions about the personal information that we hold about you please contact Corporate Assurance, whose details can be found in Section 10 of this notice.

9. Your rights as a data subject

The rights that you have depend upon the grounds upon which we collected your information.

- **Right of access** – you have the right to request a copy of the information that we hold about you;
- **Right of rectification** – you have a right to correct information that we hold about you that is inaccurate or incomplete;
- **Right to erasure** – in certain circumstances you can ask for the information we hold about you to be erased from our records;
- **Right to restrict processing** – where certain conditions apply, you have the right to request a restriction in the way we use your data;
- **Right to object** – you have the right to object to certain types of processing such as direct marketing;
- **Right to judicial review**: in the event that the Service refuses your request under rights of access, we will provide you with a reason why the request has been refused. You have the right to complain.

10. Contact Details

If you wish to speak to the Service about how it handles your personal information, you can speak to:

Humberside Fire and Rescue Service Headquarters,
Corporate Assurance Section,
Summergroves Way,
Hull.
HU4 7BB

Phone:(01482) 565333

Email: dataprotection@humbersidefire.gov.uk

In the event that you wish to make a complaint about how your personal data is being processed by the Service (or third parties under contract) or, how your complaint has been handled, please contact the above in the first instance. If you are not satisfied with our response or the way we handle your information, you have the right to lodge a complaint directly with the Information Commissioner.

Information Commissioners Office,
Wycliffe House,
Water Lane,
Wilmslow
Cheshire
SK9 5AF