

Service Performance and Risk Report – 2nd Quarter 2018-19

1 April 2018 – 30 September 2018

Service Performance Indicators	
<ul style="list-style-type: none"> SPI 1 – Total Fatalities – 3 Fatalities 	<ul style="list-style-type: none"> SPI 1.1 – Total Casualties – 31 Casualties
<ul style="list-style-type: none"> SPI 2.3a – Total Accidental Dwelling Fires – 13.5% above three-year average 	<ul style="list-style-type: none"> SPI 2.3c – Total Other Accidental Fires (exc Vehicles) 38.4% above three-year average
<ul style="list-style-type: none"> SPI 2.5 – Total Number of Automatic Fire Alarms – 0.8% below three-year average 	
How are we doing?	
<p>SPI 2.2 - Total Deliberate Primary Fires</p> <p>SPI 2.3a - Total Accidental Dwelling Fires</p> <p>SPI 2.4 - Total Deliberate Secondary Fires</p>	<p>SPI 2.3c - Total Other Accidental Fires (exc Vehicles)</p> <p>SPI 1 - Total Fatalities There have been 3 fatalities in the second quarter of 2018-19 compared to 2 in the same period of 2017-18</p> <p>SPI 1.1 - Total Casualties There have been 31 casualties in the second quarter of 2018-19 compared to 22 in the same period of 2017-18</p>

Service Performance Indicators	
• SPI 2 – Standard of First Appliance in Attendance is met	• SPI 2.1 – Standard of Second Appliance in Attendance is met
Actual – 99.36%	Objective – 90%
	Actual – 88%
	Objective – 80%

Average First Appliance attendance times for the Service	
2 nd Quarter - Average 1 st appliance attendance time – Dwellings	2 nd Quarter - Average 1 st appliance attendance time – RTC's
Actual – 6 Minutes 21 Seconds	Actual – 7 Minutes 36 Seconds

Average Second Appliance attendance times for the Service	
2 nd Quarter - Average 2nd appliance attendance time – Dwellings	2 nd Quarter - Average 2nd appliance attendance time – RTC's
Actual – 8 Minutes 11 Seconds	Actual – 10 Minutes 31 Seconds

Rescues	
Between 1 st April 2018 and 30 th September 2018, the Service rescued 437 people in incidents across the Service area. This table shows the number of people rescued and the type of incident, for the 2 nd quarter period July 2018 to September 2018.	
RTCs	33
Effecting Entry/Exit (to children, elderly and medical cases)	71
Other Rescue/Release of Persons (e.g. from height, in machinery)	20
Primary Fires	9
Lift Release (to children/elderly and medical cases)	15
	Other (e.g. assisting other agencies and suicides)
	Removal of objects from people / people from objects
	Rescue or Evacuation from water
	Other Transport Incidents (e.g. children locked in vehicles)
	Medical Incident – First Responder
	Total number of rescues
	222

Medical Intervention		
This table details the 2 nd quarter activity for First Responder incidents and Falls Team incidents attended, across the Service area.		
	Period – 01/04/2018 – 30/09/2018	Period – 01/07/2018 – 30/09/2018
*Falls Incidents	637	321
Emergency First Responder calls attended	675	279

*Please note that Falls Teams often attend Emergency First Responder Incidents also.