

Governance, Audit and Scrutiny Committee  
2 March 2015

Report by the Corporate Planning  
and Performance Manager

## SERVICE PERFORMANCE AND RISK REPORT End of the 3rd QUARTER 2014 - 2015

1<sup>st</sup> April 2014 – 31<sup>st</sup> December 2014

### REPORT EXECUTIVE SUMMARY

This report provides information relating to the Service's Performance and Risk Framework.

### Report Highlight Summary Table

<b>Section 1 – Strategic Risks</b>	
Reduction in external financial support.	No change in risk.
Emergency Services Mobile Communications Programme (ESMCP)	ESMCP, which is being managed nationally, will replace the existing Airwave communication system with a new Emergency Services Network. The success of this is critical to the Service. There are additional concerns that the cost share between Government and the Authority is not yet known.
<b>Section 2 – Prevention Performance</b>	
SPI 1 Number of Automatic Fire Alarms	8.4% below the 3 year average.
SPI 2 Accidental Dwelling Fires	6.9% below the 3 year average.
SPI 2a Other Accidental Fires (exc. Vehicles)	14.5% below the 3 year average.
SPI 3 Deliberate Primary Fires	20.7% below the 3 year average.
SPI 4 Deliberate Secondary Fires	32.5% below the 3 year average.
SPI 5 Number of Fatalities	6 fatalities against aspirational target of zero.
SPI 6 Number of Injuries	22 injuries against aspirational target of zero.
<b>Section 3 – Response Performance</b>	
SPI 16a First engine response	8.01% better than objective.
SPI 16b Second engine response	10.29% better than objective.
<b>Section 4 – Projects Update</b>	
Key projects are reported in this section	On track apart from ARK
<b>Section 5 – Absence Statistics</b>	
Key data is reported in this section	Worsening for WDS and non-operational, improving for RDS and Control.

## RECOMMENDATIONS

1. That Members consider the report's detail and provide an assurance as to the Service's proactive approach to performance and risk management.
2. That Members consider the report and make any recommendations to the Fire Authority as necessary.

## BACKGROUND

3. Regular performance and risk reviews are undertaken internally to jointly review any issues at Corporate Management Team (CMT) and Project level. There has been a change as a result of the Senior Management Review whereby the internal Boards have been disbanded as CMT are taking a greater role around the oversight of Projects and therefore there will now be only two levels of risk register, one for Strategic Risks and separate registers for individual projects. Directorate and CPU risk registers have been removed as a result of the review.
4. The ownership of performance and risk is detailed below: -

<b>Corporate Management Team</b>	Risks on the Strategic Risk Register
<b>CPUs/Sections</b>	Local Performance Indicators
<b>Project Owners</b>	Specific Project Risks and issues/performance against project milestones.

5. The Corporate Management Team in conjunction with the Corporate Planning and Performance Manager provides an internal scrutiny function for Strategic Risks and Service Performance Indicators.
6. All performance and risk information is managed through automated systems which enable managers at all levels to have access to information which is as up to date as possible, and in many instances is live information.
7. The Strategic Risk Register is publically accessible via the Service website [www.humbersidefire.gov.uk](http://www.humbersidefire.gov.uk) in the "Authority Documents" section under "Corporate Risk Management". Members can also view the action plans relating to any performance or identified risks electronically at meetings through the Corporate Information Portal.
8. The detail of the report is at Appendix 1. Further detailed information is available in the electronic Newsletter and on request via the Corporate Planning and Performance Manager.

## STRATEGIC PLAN COMPATIBILITY

9. This report supports the delivery of all of our Strategic Objectives in the most effective and efficient way and is a key part of the underpinning Governance Framework.

## FINANCIAL/RESOURCES/VALUE FOR MONEY IMPLICATIONS

10. Any area of improvement in performance without an increase in resources adds value for money and the proactive management of risks is important to ensure financial stability.

#### LEGAL IMPLICATIONS

11. None arising directly.

#### EQUALITY IMPACT ASSESSMENT/HR IMPLICATIONS

12. None arising.

#### PERFORMANCE AND RISK MANAGEMENT IMPLICATIONS

13. The report details the information for Members to provide assurance as to the proactive management of performance and risk by the Service.

#### HEALTH AND SAFETY IMPLICATIONS

14. Performance against the second engine response standard directly contributes to the Health and Safety of operational crews.

#### COMMUNICATION ACTIONS ARISING

15. None arising.

#### DETAILS OF CONSULTATION

16. None applicable.

#### BACKGROUND PAPERS AVAILABLE FOR ACCESS

17. All detail is included in the electronic Newsletter and on request.

#### RECOMMENDATIONS RESTATED

18. That Members consider the report's detail and provide an assurance as to the Service's proactive approach to performance and risk management.
19. That Members consider the report and make any recommendations to the Fire Authority as necessary.

**P HAYDEN**

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